

Freedom of Information Request – Reference: FOI-863

Subject: Personal Health Budgets

		Response from ICB
1	Are you partnering with any other private or public sector organisations to deliver your Personal Health Budgets (PHBs)? If so, please provide the names of those organisations and a summary of the services they provide?	Barclay Specialist Care – 3 rd Party PHB Solo Support Services – 3 rd Party PHB Disability Resource Centre – PHB support service Connection Support – PHB support service Rowan Organisation – PHB support service Central Bedfordshire Council – direct payment administration Bedford Borough Council – direct payment administration
2	Who is responsible for the delivery of the PHB targets (e.g. PHB Lead) and what are their contact details (name, email and phone number)?	Mark Cox blmkicb.phb@nhs.net 01525 624402
3	Who is responsible for the delivery of the Continuing Healthcare programme and what are their contact details (name, email and phone number)?	Nicholas Chattaway blmkicb.chc@nhs.net 01525 624300
4	Who is the Personalised Care or Personalisation Lead/Personalised Care Operations Lead at the ICB and what are their contact details ((name, email and phone number)?	Mark Cox blmkicb.phb@nhs.net 01525 624402

5	Who is the Integrated Care Lead at the ICB and what are their contact details (name, email and phone number)?	Anne Brierley blmkicb.stwandfoi@nhs.net
6	Who is responsible for improving faster hospital discharges at the ICB and what are their contact details (name, email and phone number)?	Anne Brierley blmkicb.stwandfoi@nhs.net
7	Who is the Urgent & Emergency Care Lead at the ICB and what are their contact details (name, email and phone number)?	Francesca Cummings blmkicb.scc@nhs.net 03301 241 760
8	Who is responsible for the digital transformation within the ICB and what are their contact details (name, email and phone number)?	Mark Peedle, Head of Digital
9	Who is the current Director of Finance within the ICB and what are their contact details (name, email and phone number)?	Dean Westcott, Chief Finance Officer
10	How many people in your ICB have been awarded a Continuing Healthcare budget and how many of these have taken up a PHB?	In this financial year 2023/2024 to date, 1401 individuals were found newly eligible for CHC and FT of which 5 have taken up a PHB.
11	Excluding wheelchair budgets, how many PHBs have been awarded in the last 12 months and what is the average PHB budget value?	CHC Adults = 84 01/10/2022 to 30/09/2023 CHC Adults = £1900 per week approx.at December 2023 Others = 113 01/10/2022 to 30/09/2023
12	What was total annual spend on PHBs for your ICB and how does that spend break down by Direct Payment, 3rd party managed and notional budgets?	2022/23 total spend was £19,559,656 – no breakdown is available. 2023/24 full year estimated/forecasted total is £29,130,170; Direct Payment - £3,568,399, Third Party - £211,763, Notional - £23,710,418, Other/unspecified - £1,639,590
13	What software, if any, is used to manage PHBs and direct payments in your ICB?	My Care Bank
14	What is the total annual cost for this software and what licensing model is used, e.g., X% of budget/per user/fixed cost	£108,000

15	1. When is the contract for the PHB software up for renewal?	31 st March 2026
16	If not in use already, are you considering digital automated services to assist with the delivery of services and budget management of your PHBs, personal budgets, direct payments and integrated personal budgets?	Currently working with MCB
17	Do you use a Direct Payment Support Service (DPSS) to assist direct payment recipients and if so, please provide details of who this is?	Rowan Organisation Connection Support Disability Resource Centre
18	Is the DPSS a contracted service and if so when does that contract expire?	Disability Resource Centre – 31 st March 2024
19	What is the annual cost of the DPSS?	£122,026 – 2023-24

The above information is correct at: 23 January 2024