








SERVICES TO SUPPORT: Luton Care Homes



Bedfordshire, Luton
and Milton Keynes
Integrated Care Board

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|  <p>Minor illness</p> | <p><u>BLMK ICB Homely Remedies Toolkit</u> <u>BLMK ICB Self Care Toolkit for care homes</u> Local Pharmacies <u>Find a pharmacy – NHS Pharmacy First scheme</u> <u>Pharmacy First</u></p> |
| <p>GP advice / primary care</p> | <p>In-hours: Care home aligned GP* or patient's registered GP. Out-of-hours: 111</p> |
|  <p>Community nursing advice and support: General, Specialist Rapid Response (acutely unwell)</p> | <p>CCS SPOC 24/7 all clinical advice ☎ 0333 4053000</p> |
| <p>Community Mental Health Team - Older Adults (for residents currently receiving the service)</p> | <p>☎ 01582 656529 Mon-Fri 09.00-17.00</p> |
|  <p>Urgent Care</p> | <p>☎ 111 24/7</p> |
| <p>Mental Health Crisis Team</p> | <p>☎ 111 Mental Health option</p> |
|  <p>Medical or mental health emergency – serious illness or injury, life at risk</p> | <p>☎ 999 24/7</p> |
|  <p>End of life and palliative care services, telephone, advice, support and care</p> | <p>CCS SPOC 24/7 all clinical advice ☎ 0333 4053000 Keech advice line 24/7 ☎ 08081 807788 <u>End of Life Care Medicine Services – BLMKICB Medicines Optimisation</u></p> |
| <p>Infection prevention and control advice</p> | <p><u>blmkicb.infectioncontrol@nhs.net</u> Mon-Fri 09.00-17.00</p> |
| <p>ELFT SPOA: (0345 6024064</p> | <p>Wheelchair Service Mon-Fri 08.30-16.30</p> |

CCS SPOC 24/7: ☎ 0333 4053000

24 hour 7/7 services

- District Nursing Service
- Rapid Response

7 day services

- Falls Service
Mon-Sun 09.00-17.00
- Specialist Palliative Care

Mon-Fri Non Urgent

services 08.00-16.00 or 09.00-17.00

- Dementia Nurse
- Respiratory
- Heart Failure Nursing Service
- Tissue Viability Nursing Service

- Pharmacy Technicians
 - Community Matron Service
 - Community Diabetes Service
 - Phlebotomy
 - Residential Home urgent visits
- ☎ 0333 4050047** Mon-Fri 09.00-15.30, routine visits email:
CCS-TR.PhlebotomyLuton@nhs.net

Hospital discharge queries

Luton & Dunstable Hospital:
08:00 – 18:00 Discharge Planning
01582 718380

Email ldh-tr.integratedteamadmin@nhs.net
18:00 – 08:00 Site Operations 01582 718655
senior manager on call bleep 500 via switchboard 01582 491166

Bedford Hospital: **08.00 – 18.00**

Discharge planning Manager (**01234 355122 Ext 2183**) (**07769 935313**, Email: bhn-tr.integrateddischargeplanning@nhs.net **18.00 – 08.00** Site Operations **07884160312**)
For urgent enquiries: Contact Senior Manager on Call via switchboard **01234 355122**

*For queries regarding care home aligned GP contact blmkicb.pccc@nhs.net