

Bedfordshire, Luton and Milton Keynes (BLMK)

Share for Care Privacy Notice

Share for Care – a confidential electronic record sharing system - is being rolled out across the two health economies within Bedfordshire, Luton and Milton Keynes (BLMK). This brings together residents’ records and information from the different BLMK organisations involved in their care.

This is achieved through either information sharing communication systems or using existing secure systems. Integrating patient record systems allows for the lawful sharing of information between health and care professionals without the need to log into a separate system.

Which organisations are involved?

Share for Care involves local authority, NHS, social care and other health care providers across Bedfordshire, Luton and Milton Keynes.

For a full list of all the organisations involved, visit:

<https://blmkhealthandcarepartnership.org/your-health-and-care/shared-health-and-care-record/shared-health-and-care-record-organisations/>

Our lawful basis for processing your information

Purpose	Lawful Basis for Processing
Processing of personal and special category information to be acquired and accessed across participating health and care organisations in support of: <ul style="list-style-type: none"> (a) Direct Care by participating partner organisations and/or (b) Performance of the public body’s adult and/or (where applicable) child social care related statutory and public law duties and powers 	Personal Information <ul style="list-style-type: none"> • GDPR Article 6(1) d - Vital interests • GDPR Article 6(1) e - Exercise of official authority Special Category Information <ul style="list-style-type: none"> • GDPR Article 9(2) h - Health or social care provision For the purposes of safeguarding children and vulnerable adults, Article 9(2) b may apply.

When personal and special category information is shared, the requirements of the Common Law Duty of Confidentiality and other relevant legislation must also be considered.

What information will health and care professionals be able to see?

The information that they will be able to see includes:

- Your name, date of birth, gender, address, telephone number, NHS number
- The name of your GP practice and GP
- Medications, allergies, ongoing and historic conditions, immunisations and diagnoses
- Test results, hospital referrals, admissions, discharges and clinics attended
- Social and mental health information and care plans

Partner organisations processing information within a shared environment will be Joint Data Controllers for the information they share/ access within the shared environment.

All partner organisations have a common purpose with regards to data processing, are involved with the design of processes on how data is shared and have common rules around information management. Joint controller responsibilities will be defined in a joint controller agreement.

What will residents' information be used for?

The health and care professionals involved in your care will be able to see your records to better understand your needs and help them make decisions to ensure you get the best possible care.

This means that you won't need to repeat your health and care history every time you need care. Also, safety will be improved as clinicians will be able to see up-to-date medications and allergy information, as well as any tests requested and prescriptions issued.

Who is the data controller?

The data controllers for Share for Care are the health and care organisations that provide your care. They hold the data about you and make it available to view to ensure you get the best possible care.

In accordance with data protection legislation, these organisations act as joint data controllers.

How long do we keep your records?

Each health and care organisation that is part of Share for Care keeps its own records in accordance with the 'Records Management Code of Practice for Health and Social Care' 2021.

Your information is not kept in the Share for Care record – it is only viewable by health and care professionals that are directly involved in your care when they need it.

What are your rights?

You have the right to object to your records being viewed by health and care professionals through Share for Care.

If you choose to object, your records will be unavailable via Share for Care whilst your objection is being reviewed. Your records will be restricted and the professionals providing your care will be unable to view your records from other services. However, they will continue to be shared by health and care organisations by phone, email, and on paper where required as part of your direct care.

Please consider carefully before raising an objection as it could mean vital information about you is not immediately available when you require health or social care support.

You can put a request in to object on behalf of your child to the organisation that provides your child's care. The organisation will have processes in place to assess whether your child should do this directly depending on the individual case.

If you have any concerns about your data being shared, please speak to the health and social care organisation that holds your data.

For additional information, you can look at the Information Commissioner's Office website: <https://ico.org.uk/for-organisations/guide-to-data-protection/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/right-to-object/>

More information about your rights in relation to the information held by individual organisations within the BLMK Share for Care Partnership can be found in their individual Privacy Notices.

Complaints

All the health and care organisations that are part of Share for Care have complaints procedures. If you wish to make a complaint, please contact the health and care organisation that holds information about you such as your GP, hospital consultant, social worker or speak to their PALS (The Patient Advice and Liaison Service) or complaints department.

If you wish, you also have the right to complain to the Information Commissioner:

Information Commissioner's Office
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113 (local rate) or 01625 545 745

Email: casework@ico.org.uk

Visit the ICO website: <https://ico.org.uk>

More information

If you would like more information about Share for Care, visit our website: www.blmkhealthandcarepartnership.org/sharedrecord

For more information about BLMK ICS, our partners, plans and priorities, please visit our website: www.blmkhealthandcarepartnership.org