








## SERVICES TO SUPPORT: Luton Care Homes

 <p><b>Minor illness</b></p>	<p><u><a href="#">BLMK ICB Homely Remedies Toolkit</a></u> <u><a href="#">BLMK ICB Self Care Toolkit for care homes</a></u> Local Pharmacies</p>
 <p><b>GP advice / primary care</b></p> <hr/> <p><b>Community nursing advice and support: General, Specialist Rapid Response (acutely unwell)</b></p> <hr/> <p><b>Community Mental Health Team - Older Adults</b> (for residents currently receiving the service)</p>	<p><b>In-hours:</b> Care home aligned GP* or patient's registered GP. <b>Out-of-hours: 111</b></p> <hr/> <p>CCS SPOC 24/7 all clinical advice ☎ <b>0333 4053000</b></p> <hr/> <p>☎ <b>01582 656529</b> Mon-Fri 09.00-17.00</p>
 <p><b>Urgent Care</b></p> <hr/> <p><b>Mental Health Crisis Team</b></p>	<p>☎ <b>111 24/7</b></p> <hr/> <p>☎ <b>111 option 2 24/7</b></p>
 <p><b>Medical or mental health emergency – serious illness or injury, life at risk</b></p>	<p>☎ <b>999 24/7</b></p>
 <p><b>End of life and palliative care services, telephone, advice, support and care</b></p> <hr/> <p><b>Infection prevention and control advice</b></p>	<p>CCS SPOC 24/7 all clinical advice ☎ <b>0333 4053000</b> Keetch advice line 24/7 ☎ <b>08081 807788</b></p> <hr/> <p><u><a href="mailto:blmkicb.infectioncontrol@nhs.net">blmkicb.infectioncontrol@nhs.net</a></u> Mon-Fri 09.00-17.00</p>
<p>ELFT SPOA: ☎ <b>0345 6024064</b></p>	<p>Wheelchair Service Mon-Fri 08.30-16.30</p>
<p><b>CCS SPOC 24/7: ☎ 0333 4053000</b></p>	

### 24 hour 7/7 services

- District Nursing Service
- Rapid Response

### 7 day services

- Falls Service  
Mon-Sun 09.00-17.00
- Specialist Palliative Care

### Mon-Fri Non Urgent services 08.00-16.00 or 09.00-17.00

- Dementia Nurse
- Respiratory
- Heart Failure Nursing Service
- Tissue Viability Nursing Service
- Community Cancer Team

- Pharmacy Technicians
- Community Matron Service
- Community Diabetes Service
- Phlebotomy -Residential Home urgent visits ☎ 0333 4050047 Mon-Fri 09.00-15.30, routine visits email: [CCS-TR.PhlebotomyLuton@nhs.net](mailto:CCS-TR.PhlebotomyLuton@nhs.net)

### Hospital discharge queries

Luton and Dunstable Hospital,  
☎ **01582 491 166, Bleep 500, 555, 8655**  
Mon – Fri email: [Dischargemanagers@ldh.nhs.uk](mailto:Dischargemanagers@ldh.nhs.uk)

Bedford Hospital: **08.00 – 18.00**

Discharge planning Manager ☎ **01234 355122**

Ext **2183** ☎ **07769 935313**, Email:

[bhn-tr.integrateddischargeplanning@nhs.net](mailto:bhn-tr.integrateddischargeplanning@nhs.net)

**18.00 – 08.00** Site Operations ☎ **07884160312**

For urgent enquiries: Contact Senior Manager on Call via switchboard ☎ **01234 355122**